# TRAVEL

Whether you need to <u>book air travel</u>, <u>rent a car</u>, <u>secure accommodations</u>, or want to <u>orchestrate a one-of-a-kind personal vacation</u>, your Business Centurion membership offers extraordinary travel services and amenities.

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#### **Domestic Companion Airfare Program**

When traveling within the United States, treat colleagues and travel companions to complimentary domestic round-trip fare, up to four times each year.

Learn more

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#### **Centurion Travel Service**

Centurion Travel Service is our full-service travel agency designed exclusively for Business Centurion members. As a Business Centurion member, you're assigned a personal Travel Counselor who is dedicated to meeting your individual travel needs - 24 hours a day, 365 days a year. You're also given access to exclusive amenities and programs, including *Fine Hotels & Resorts, International Airline Program, Centurion Cruise Privileges, Centurion Villas, Centurion Destinations Vacations* SM. The Limousine Program and more.

**Book Now** 

Contact Centurion Travel Service by calling **1-800-297-3333** in the U.S (overseas, call us collect at **1-954-503-8905**) and select option 1.

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#### **Airline Elite Status**

Business Centurion members are automatically eligible to enroll in the elite Gold level of the frequent flyer programs of Continental Airlines, Delta Air Lines, and US Airways<sup>®</sup>

**Learn More** 

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#### International Airline Program

Receive a complimentary overseas companion ticket on one of 18 participating airlines when you purchase a qualifying full-fare First-Class or Business-Class ticket through Centurion Travel Service.

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## **Airport Club Access Program**

Wait for your flights in the comfort of a private airport club. Business Centurion members, as well as up to two of their traveling companions, can enjoy complimentary access to participating American Airlines Admirals Club<sup>®</sup>, Continental Airlines Presidents Club<sup>®</sup>, Delta Crown Room Club<sup>®</sup>, and Northwest Airlines WorldClubs<sup>®</sup> locations worldwide when traveling with the respective airline that is operating the flight.

**Learn More** 

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### Private Jet Services Program

Fly where you want, when you want, directly to thousands of airports - even small regional airports not serviced by commercial airlines. Whether you are chartering a big or small plane for just a few hours or long term, several leading private jet companies are ready to provide you with the ultimate in convenient and safe travel.

Learn More

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#### **Hotel Elite Status**

A Business Centurion exclusive - As a Business Centurion member, you're eligible to enroll in the elite levels of the frequent guest programs of the Hilton Family of hotels, InterContinental<sup>®</sup> Hotels and Resorts, and Starwood<sup>®</sup> Hotels & Resorts Worldwide - most with virtually no stay requirements.

**Learn More** 

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#### Fine Hotels & Resorts

Make your travel experience extraordinary when you book a *Fine Hotels & Resorts* reservation through your personal Travel Counselor at <u>Centurion Travel Service</u>. Receive special amenities and comforts when staying at any of our more than 550 hotel and resort partners around the world. You'll receive a room upgrade at check-in when available, continental breakfast for two each day, guaranteed 4 p.m. late checkout, and an additional amenity unique to each participating property. Plus, with <u>Centurion Hotel Privileges</u>, you are entitled to complimentary stays, room upgrades and many more benefits that are reserved exclusively for you at participating Mandarin Oriental, Ritz-Carlton, and Orient Express hotels.

**Learn More** 

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#### **Exclusive Resorts**

As a Business Centurion member, receive special benefits with Exclusive Resorts - the ultimate private luxury residence club. Members have access to hundreds of exquisite residences at over 25 destinations around the world. Choose the location, your length of stay, and the style of residence - staffed to your requirements.

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#### **Car Rental Elite Status**

Complimentary memberships are reserved for you in premium car rental programs from Avis<sup>®</sup> and Hertz<sup>®</sup>. Enroll in these programs to bypass lines and paperwork, go right to your waiting car, and enjoy special upgrades and discounts.

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#### Cruise Privileges

Book your cruise vacation on any of our world-class cruise line partners with your personal Travel Counselor at <u>Centurion Travel Service</u> and enjoy up to \$500 shipboard credit or a two-category stateroom upgrade, depending on the cruise line and stateroom category booked. In addition, receive special amenities unique to each *Cruise Privileges* partner.

**Learn More** 

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# Centurion Destinations Vacations<sup>SM</sup>

The world's best-known travel specialists provide one-of-a-kind travel experiences tailored to your personal interests and schedule. Receive up to 50,000 Membership Rewards Plus<sup>®</sup> points when you reserve your place on these exclusive vacations with your personal Travel Counselor at Centurion Travel Service.

**Learn More** 

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#### **Centurion Villas**

Enjoy a luxurious stay in an exquisite private residence on your next vacation, and receive up to \$750 in exclusive amenities when booking through *Centurion Villas*. Four Seasons Residence Clubs, LaCURE and The Mansion at MGM Grand join us in offering an outstanding list of properties throughout the world.

Learn More

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#### International Communications Solutions from Vodafone

As a Business Centurion Card member you can benefit from great discounts on international communications purchase and rental services from our partner Vodafone. Rent an international GSM cell phone and get 60 days complimentary line rental per year – and you'll pay only for the cost of your calls.

**Learn More** 

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# The Limousine Program

Make car travel more comfortable and convenient with chauffeured transportation through our limousine service partners. And for each booking, you can earn triple Membership Rewards<sup>®</sup> points. Call **1-800-AXP-LIMO** directly or make a reservation through your personal Travel Counselor at

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Centurion Travel Service and pay with your Business Centurion account.

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#### Card member Annual Travel Benefit

Once a year, you can receive a statement credit of up to \$150 when you book a qualifying cruise and/or vacation with your personal Travel Counselor through Centurion Travel Service. You can combine your *Card member Annual Travel Benefit* with *Cruise Privileges* amenities, *Centurion Destinations Vacations* program amenities, and most special promotions.<sup>1</sup>

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#### Car Rental Loss and Damage Insurance Plan

Decline the collision damage waiver insurance when you reserve and pay for a rental vehicle with your Business Centurion Card and receive coverage for theft of or damage to eligible vehicles.<sup>2</sup>

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#### **Travel Accident Insurance**

Receive insurance coverage when you're traveling anywhere in the world, with up to \$1,500,000 in accidental death and dismemberment coverage at no additional cost. Enrollment is automatic when you purchase Common Carrier Conveyance tickets (plane, train, helicopter, ship, or bus) with your Business Centurion Card. 3

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#### **Baggage Insurance Plan**

Travel in comfort knowing your baggage is covered if lost, stolen, or damaged when you purchase your Common Carrier tickets - plane, train, helicopter, ship, or bus - with the Business Centurion Card. Coverage is provided for up to \$1,250 for carry-on baggage and up to \$500 for checked baggage in excess of the Common Carrier's coverage.

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# Premium Global Assist® Hotline

Premium Global Assist Hotline gives you peace of mind and security by arranging medical, legal, financial, and other emergency assistance, including medical evacuations, when traveling more than 100 miles away from home.<sup>5</sup>

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# LIFESTYLE

Business Centurion is your connection to getting the most out of life. It gives you access to some of the best seats and invitations to exclusive events, reservations at incredible restaurants, and the services of a personal *Concierge*.

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### Personal Concierge

When you were invited to become a Business Centurion member, you were also invited to take advantage of a personal Concierge, a highly experienced assistant who you can contact for practically anything. From making dining reservations and arranging tee times to locating a hard to find piece of antique jewelry and arranging an anniversary surprise for your parents' 50 year celebration, your personal Concierge is available day and night to ease your way.

To reach or to be assigned a personal Concierge, call Business Centurion Member Services at **1-800-297-3333**, and select option 2.

Individual service, exceptional savings, and special rewards are yours when you shop with Centurion. Take advantage of special privileges and amenities from Bergdorf Goodman, Neiman Marcus, and Saks Fifth Avenue.

Learn More

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## **Centurion Dining Reservations**

A table is held for Business Centurion members every day at over 1,000 of the finest restaurants across North America and abroad. Reservations are provided on a first-come, first-served basis, so please call Centurion *Concierge* as early as possible to secure your reservation for an outstanding dining experience.

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# By Invitation only® for the Business Centurion member

By Invitation Only® allows you to experience once-in-a-lifetime events - from sports and the performing arts to epicurean delights. Events can include business symposiums with some of the most powerful minds in business, once-in-a-lifetime private golf games, racing events, or even wine tours in France.

**Learn More** 

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#### Premium Seats and Luxury Suites

See sporting events and concert performances from choice seats or even your own luxury suite. Available events are at Madison Square Garden and Radio City Music Hall in New York City, Pro Player Stadium in Miami, and at venues in Los Angeles.

Learn More

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#### **Gold Card Events**

Have the privilege of being able to purchase prime reserved seats for selected entertainment events at face value - often in advance of public sale. We search far and wide to bring you access to the most spectacular and sought-after events this country has to offer - from ballet to theater to sporting events to concerts.

**Learn More** 

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#### Departures magazine

Departures magazine is the leading authority on luxury lifestyle. Published seven times a year, Departures is the coveted source for access to extraordinary experiences and insider recommendations on the finest in travel, style, culture, adventure and dining.

Learn More

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# **Equinox Fitness Clubs**

Purchase a membership in Equinox Fitness Clubs at the standard preferred Centurion member rate and you'll receive an exclusive package of additional benefits that includes complimentary personal training sessions, spa treatments, guest passes, Kids' Club certificates and more. a complimentary upgrade to All-Access membership for the term of your membership, five personal training sessions, five one-week guest passes you can share with friends and family, and  $more^{\underline{6}}$ 

**Learn More** 

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#### **Return Protection**

Return Protection offers you guaranteed satisfaction on purchases that are paid for entirely with your Business Centurion account. If within 90 days of your purchase, you are dissatisfied with any eligible item you bought with the Card, and the merchant won't take it back, Return Protection will reimburse you for the purchase price, excluding shipping and handling, up to \$300 per item.

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#### **Purchase Protection Plan**

When you pay for an eligible purchase with your Business Centurion Card, the Purchase Protection Plan covers that item for up to 90 days from the date of purchase. This means your new purchases will be covered in the event they are lost, stolen or even damaged by accident or vandalism. The coverage is limited to \$10,000 per Occurrence and up to \$50,000 per Card member account per policy year. For more information or to file a claim, call **1-800-322-1277**.

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## **Buyer's Assurance Plan**

When you purchase a covered item and pay for it entirely with your Business Centurion account, the Buyer's Assurance Plan extends the terms of the original manufacturer's warranty on eligible items for a period of time equal to the original manufacturer's warranty, up to three additional years, on warranties of five years or less that are eligible in the United States. For more information or to file a claim, call 1-800-225-3750.

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#### **Online Fraud Protection Guarantee**

Use Business Centurion for online purchases, and you won't be responsible for any unauthorized or fraudulent charges. Period. There's no fine print and no deductible - not even the first \$50, as is often the case - just ironclad protection. Our secure encryption technology protects your information, but if unauthorized online charges do appear on your billing statement, just notify us at 1-800-525-3355. In most cases a temporary credit will be given immediately.

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# REWARDS FOR YOUR LIFE AND BUSINESS

# The Membership Rewards First<sup>SM</sup> program program

Your complimentary enrollment in the exceptional Membership Rewards First<sup>SM</sup> program can turn virtually all of your Centurion charges into rewards. No blackout dates, no frequent flyer seat restrictions, and points that have no expiration dates. Points may be forfeited under certain circumstances. Please refer to complete Terms and Conditions for more details. 10

**Learn More** 

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### **Automatic Bill Payment**

Earn Membership Rewards points by using your Business Centurion account to pay for routine, recurring expenses like your cellular and cable bills. Charges for these bills conveniently appear on your Business Centurion billing statement to help simplify record keeping, and you can pay for them with just one check instead of several. Automatic Bill Payment is a fee-free service.

**Learn More** 

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# BUSINESS

Business Centurion members enjoy full access to the portfolio of business tools and resources offered by OPEN from American Express®. Explore benefits that can help you expand your office, manage cash flow, save money, and connect with other business owners.

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## **Centurion Office Program**

Business Centurion membership entitles you to exclusive, preferred rates on professional business services and office rentals (available by the hour, day, month, and year). Your Card also grants you complimentary access to business lounges in any of 950 worldwide locations, plus an upgrade to a private office for a half-day.

Learn more

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# **Business Savings**

OPEN from American Express® offers partner savings on the things you need to run your business. That means savings on office supplies, business travel, marketing services and more. And, best of all, the savings are ongoing and yours to take advantage of whenever you use your Business Centurion Card.

**Learn More** 

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#### **Articles and Discussions**

OPEN from American Express<sup>®</sup> makes it possible for you to exchange ideas, get recommendations and learn insights that are all specific to small businesses. You can search hundreds of articles, ask an expert, or share your experiences with other business owners at OPEN Dialogue<sup>SM</sup>, an online discussion forum.

Learn More

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#### **Small Business Dashboard**

Small Business Dashboard is the place where you can manage your Business Centurion account online. Designed especially for business owners, you can use it to view your statement, pay your bill, change account settings, access services, and more.

**Register Now** 

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#### **Expense Management Reports**

Expense Management Reports is a complimentary online reporting suite that gives you everything you need to sort and analyze your Business Centurion Card charges in the way that's most useful to your business.

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# BUSINESS CENTURION MEMBER SERVICES

#### **Personal Travel Counselor**

You can rely on your personal Travel Counselor at Centurion Travel Service to manage all elements of your travel needs - from requesting an airline or hotel upgrade to renting a villa on a remote island for a weekend getaway. He or she can also help with things such as planning your vacation or business trip from start to finish, suggesting and coordinating cruise itineraries, booking vacations or getaways, scheduling limousine service, arranging travel insurance coverage, and more - without any of the additional service fees other agencies may charge.

To speak with or to be assigned a personal Travel Counselor, call Centurion Member Services at 1-800-297-3333 and select option 1.

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#### **Centurion Concierge**

When you were invited to become a Business Centurion member, you were invited to take advantage of a dedicated *Concierge* - a highly experienced personal assistant who is available day or night to help turn your requests into realities. Your personal *Concierge* can make dining reservations, order flowers and gift baskets, provide local information and city guides when you're traveling, shop for hard-to-find items or gifts, and so much more.

**Learn More** 

To speak with or to be assigned, a personal Concierge, call Centurion Member Services at 1-800-297-3333 and select option 2.

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# TRADITIONAL BENEFITS

## No Pre-Set Spending Limit

Spend according to your needs. Purchases are approved based on a variety of factors including account history, credit record, and personal resources.

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## Fee-Free Travelers Cheques and foreign currency by phone

Have foreign currency and fee-free Travelers Cheques in nine currencies delivered to your home or office in five to seven days or sent via priority mail for a fee. Payment can be made via your American Express Cards by accessing the line of credit on Optima Cards and Express Cash on charge cards. The fee-free offer is only available for purchases made with the American Express

**Learn More** 

Card on the phone at **1-800-451-7774** and at participating American Express Travel Services locations.

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# Credit Card Registry<sup>SM</sup>

Business Centurion membership provides complimentary enrollment in Credit Card Registry; automatic replacement of credit cards if your wallet is lost or stolen.

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#### **Account Alerts**

Account Alerts make it easier than ever to keep track of your Business Centurion account. Sign up for free Account Alerts and you'll be notified before your payment is due, when your payment has been received, or if there has been irregular activity on your account. Account Alerts can be sent to your e-mail address, mobile phone, pager, or PDA.

**Register Now** 

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#### **Check Cashing Privileges**

You can use Business Centurion to cash personal checks at more than 1,700 American Express Travel Service locations <sup>11</sup>, up to \$10,000 per account every 30 days. For each transaction, you may obtain up to \$500 in cash and the balance in American Express Travelers Cheques. Call **1-800-297-0046** or **1-800-525-3355** for more information.

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#### **Emergency Card Replacement**

If your Business Centurion Card is lost or stolen we'll replace it, sometimes in as little as 24 hours. Call Centurion Member Services at **1-800-297-3333** and select option 1 or visit one of over 1,700 American Express Travel Service locations worldwide. 12

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## Complimentary consultation with one of our senior financial advisors

We've chosen a select group of our most experienced and credentialed financial advisors to serve American Express Business Centurion members. With an average tenure of 15 years and experience in matters such as tax management, estate planning, investment planning and wealth accumulation and preservation, these exceptional financial advisors can provide objective financial advice, highly personal service and integrated financial management to help affluent individuals like you address your most complex financial needs. Call **1-866-485-4398** to arrange your consultation. <sup>13</sup>

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